

Focused Problem Solving for Teams

...“real-time” skills for moving collaboratively from problems to solutions

Workshop Overview:

Focused Problem Solving for Teams is a customized workshop that helps both new and existing intact work groups, cross-functional project teams and improvement teams move systematically from the initial analysis of problems to the formulation of comprehensive implementation strategies and action plans. This hard-hitting workshop combines both the teaching of practical problem solving and decision-making tools with the actual real-time application of these tools. This allows the team to solve the difficult problems that will lead to both short and longer-term improvements.

Workshop Objectives:

This workshop will help team members to...

- develop the essential teaming and collaboration skills to get-off to a Quick Start™ and sustain the team's momentum
- apply proven and systematic problem solving and decision making methods to solve both functional and cross-functional team problems
- develop a common language and approach to analyzing problems, generating the “best” solution(s), and formulating improvement plans
- separate complex problems into more manageable pieces
- use the right tools to identify and eliminate the cause of team-based problems.

Workshop Process:

Focused Problem Solving for Teams is a flexible, working session that not only helps teams learn practical problem solving and decision-making tools and skills but also enables them to apply these tools to real-time problem situations that require collaboration. To help participants to learn, practice and apply their workshop skills, the program is typically delivered in two sessions. Session I typically requires 1 or 2 days. This is followed by a hiatus of 3-4 weeks to allow the teams to analyze their most critical issues. In Session II (reconnect meeting) the teams present their analysis and learn additional solution generation and implementation planning tools. All sessions are tailored to the client's needs.

Who Should Attend:

Focused Problem Solving for Teams is designed for teams of any size or composition that are motivated to find a more systematic and effective way of analyzing their critical problems and formulating concrete plans to address their priority issues.

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