

Focused Problem Solving for Intact Teams

...“real-time” skills for collaboratively moving from problems to solutions

Workshop Overview:

Focused Problem Solving for Intact Teams helps both new and existing intact work groups, cross-functional project teams and improvement teams develop the necessary team-based problem solving skills to collaboratively solve complex problems and make sound decisions based on true consensus. The program also helps team members formulate their recommendations to management and customers in a coherent, succinct and compelling manner.

The key goal of this team-based session is to align all team members with a common problem-solving approach and language. This will help reduce wasted time and excessive wheel spinning in team processes and in meetings.

Workshop Objectives:

This workshop will help teams to...

- develop the essential teaming skills to get-off to a “Quick Start” and sustain their momentum
- apply proven and systematic problem solving and decision making methods to solve both functional and cross-functional team problems
- develop a common language and approach to analyzing problems, generating the “best” solution(s), and formulating improvement plans
- separate complex problems into more manageable pieces
- use the right tools to identify and eliminate the cause of team-based problems

Workshop Process:

Problem Solving for Intact Teams is a flexible, working session that not only helps teams learn practical problem solving and decision-making tools and skills but also enables them to apply these tools to real-time problem situations. To enable participants to learn, practice and apply their workshop skills, the program is typically delivered in two sessions. Session I typically requires 1 or 2 days. This is followed by a hiatus of 3-4 weeks to allow the teams to analyze their most critical issues. In Session II (reconnect meeting) the teams present their analysis and learn additional solution generation and implementation planning tools. All sessions are tailored to the client’s needs.

Who Should Attend:

Problem Solving for Intact Teams is designed for teams of any size or composition who are motivated to find a systematic and effective way of analyzing critical problems and formulating concrete plans to address these priority issues.

Management Methods, Inc.

The Professionals Building • 49 Buckminster Road • Suite 201 • Brookline, MA 02445
Phone: 617.735.0006 • Fax: 928.832.3497 • Email: info@mmiproblemsolver.com