

Advanced Problem Solving

...for the bigger, hairier problems that aren't so nice and tidy

Workshop Overview:

Advanced Problem Solving (APS) is a one-day workshop (or individualized series of coaching sessions) designed for middle to senior management. This intensive, hands-on session compliments the current FPS session by providing higher-level, more strategic critical thinking methods, skills, and perspectives needed by middle and senior-level managers, engagement leaders and team leaders.

These senior-level participants will explore how a "Systems Thinking" approach can help them uncover the cause of large, and often-times murky, systemic problems that they face.

Participants in this program will learn the necessary problem solving skills for identifying leveragable systemic causes and for developing workable solutions. A second focus of the workshop is to help participants examine their potential solutions to insure that these decisions do not become a "fix that backfires."

Workshop Objectives:

This workshop will help senior participants to...

- identify and describe complex organizational problems and decision situations accurately
- use consensus-generating techniques to keep stakeholders involved
- explore how "Systems Thinking" can help them uncover the cause of complex systemic problems
- anticipate and avoid potential problems when implementing business decisions

Workshop Process:

This workshop uses highly interactive and hands-on learning methods. Senior participants are actively involved in peer discussion groups, working on case study situations both individually and in small groups.

Who Should Attend:

APS is designed for all senior and middle-level managers and executives who are responsible for strategic planning and the solving of higher-level operational, team and customer problems.